

GARON PARK GOLF COMPLEX

IMPORTANT INFORMATION

COVID-19 SAFETY RULES & PROCEDURES – Updated July 2020

Disclaimer: When visiting Garon Park Golf Complex to partake in any golf related activity whatsoever members, golfers and visitors are agreeing to the Covid-19 safety rules and procedures detailed below. Garon Park Golf Complex Limited (the Company) does not accept any responsibility or liability for any user that contracts COVID-19 whilst using Garon Park Golf Complex.

The Government has eased the shutdown playing conditions as follows:

1. Course opens for play at 07.30hrs – **No play beforehand**
2. Social distancing of at least **2 meters** between all users.
3. Adjusted hole cups - so that ball can be picked up easily when holed.
4. **Do not touch the flagstick** or other people's golf clubs or golf ball.
5. No bunker rakes – please rake bunkers with your foot and club when you exit the bunker.
6. Ball washers and seats are not in use.

Golfers must adhere to the following procedures when coming to Garon Park Golf Complex to play golf:

1. Arrive at club, park your car and change into your golf shoes in the car park ready for play.
2. Check in via the side door of the pro shop or phone reception to book-in.
3. **DO NOT CONGREGATE** at the clubhouse entrance or any other area including 1st tees.
4. Arrive at your designated tee ready for your tee time.
5. Keep 2m away from other golfers.
6. Play your round and either leave the property or use the Bar and Restaurant as detailed below.

Tee Reservations: Monday – Friday, Saturday and Sunday & Bank Holidays.

1. 7.30am until 09.30am reserved for MEMBERS.
2. 09.30am onwards 18 or 9 holes Members or Visitors
3. If individual members overbook times we reserve the right to cancel bookings so that everyone can play.
4. **No block bookings.**
5. **All tee times MUST be booked online** at www.garonparkgolf.co.uk or on the Elite Live app.

Bar, Patio and Restaurant: opening and closing times are: - (closing times are subject to weather changes)

- ☑ **Monday to Friday – Open at 10.00hrs – close at 19.00hrs** (last food orders at 17.45hrs. Last drink orders at 18.45hrs).
- ☑ **Saturday and Sunday – Open at 08.00hrs – close at 19.00hrs** (last food orders at 15.45hrs. Last drink orders at 18.45hrs).

1. Our priority is serving members, golfing visitors but we are now welcoming back the general public.
2. **TABLE SERVICE ONLY** – you will not be served unless you are sitting down.
3. **DO NOT** congregate at the bar or around tables.
4. **We DO NOT accept cash payments.**
5. Please download use the 'Elite Live' app to order food and drink. **NOTE: Bar and Restaurant staff cannot assist with downloading the Elite Live App.**
6. If you have any questions regarding the APP then please contact golfreception@garonparkgolf.co.uk
7. Please adhere to **ALL** instructions given by food and beverage staff whilst using the Bar, Patio & Restaurant area
8. The entrance to the Masters bar and restaurant is via the main staircase in reception. Entrance to the Augusta Suite via side of building.
9. Every person must sign in and not just one from each group for track and trace OR scan the **NHS** test & trace.
10. Please follow the one way systems that are in place.
11. **Functions/Gatherings Augusta Suite 1-10 applies. Maximum number 30 guests.** All guests to be seated at tables.
12. List of guests to be provided 48 hours prior to function for track and trace.
13. Hand Sanitizer will be required to be used on entrance and masks must be worn in all areas of the complex unless seated at your table.

The men's and ladies changing rooms are CLOSED but the toilets are open. The reception and golf shop are open with a one-in, one-out policy. Please socially distance at least 2 meters from all staff, **wear a mask when entering the shop and use the hand sanitiser before entering. Please adhere to staff instructions.**

Any queries or questions you may have are best dealt with via e-mail or telephone – **Please avoid face to face contact with ALL staff.** Golf buggies are for hire but are restricted to either one-person usage or two-person usage from a household that are currently living together. Rates will be for a Member single use – 18 holes = £16.00 9 holes' single use = £11.00

It is up to each individual golfer to take FULL RESPONSIBILITY for their actions and abide by these new rules when using the facilities at Garon Park Golf Complex.

In all cases Management's decision is FINAL – these rules are subject to change