

Garon Park Golf Complex Limited - Privacy Policy

Introduction

Garon Park Golf Complex Limited (GPGC) is committed to protecting your privacy under the European Union General Data Protection Regulation Act 2018 (GDPR). GPGC follows strict security procedures in the storage and disclosure of information that you have given us to prevent unauthorised access. GPGC complies fully with all applicable Data Protection and Consumer Regulations and will treat all your personal information as **CONFIDENTIAL**.

What information do we collect about you?

GPGC collects information about you when you apply for a membership or join as a member, when you purchase a discounted driving range card, when you hire a buggy or any function enquires you may make. This may include your name, address, email address, telephone numbers, gender, age and details of any disabilities.

How will we use the information about you?

Personal information will be used solely for notifying you of competition results, to respond to your questions or comments, to email you with updates, news and special offers and the like. To help us do this your information will also be shared with Handicap Master (Handicaps and Competitions) and Foremost Golf (Golf equipment offers etc.).

From time to time we may also use your information to contact you for our own survey purposes and we may contact you by email in this instance.

We WILL NOT share your information with any other parties or for anything other than the purpose detailed above.

Marketing

GPGC would like to send you information about events and products of ours and on behalf of other third parties which may be of interest to you. If you have consented to receive this type of marketing you may opt out at a later date. You have a right at any time to stop us from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes then please contact us at the address detailed below.

Information we hold IS NOT shared with or sold to any other partner companies or other agents unless we have your expressed permission.

Access to your information and correction

You can always access and amend the personal information that GPGC holds on you. **It is your right to request a copy of some or all of this information** and you can do so by emailing or writing to us at the address detailed below.

It is important that GPGC keep your personal information accurate and up to date. Please notify us of any changes as soon as possible. You may ask us to correct or remove information you think is inaccurate.

Retention of Information.

GPGC will retain all enquiries we receive for a period of 12 months and membership / society information for a period of 2 years.

Cookies

The GPGC website uses cookies to help you get the best experience from your online visit. Cookies are text files placed on your computer which collect information about the way visitors use the website.

For further information visit www.aboutcookies.org or www.allaboutcookies.org.

You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser however in a few cases some of our website features may not work as a result.

Security

GPGC is committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic, and managerial procedures to safeguard and secure the information we collect.

Changes to our privacy policy

GPGC keeps its privacy policy under regular review. Any updates will be placed on our main website, www.garonparkgolf.co.uk

How to contact us

Please contact us if you have any questions about our privacy policy or information we hold about you:

By email – Kim Carney (General Manager & Data Protection Officer) kim@garonparkgolf.co.uk

By telephone – 01702 601 701 option 4

Or write to us at Garon Park Golf Complex, Eastern Avenue, Southend on Sea, SS2 4FA